

Assurance Statement 2022

Irvine Housing Association

It is after due care and consideration that we can confirm as a Board, that we have reviewed the Regulatory Compliance Assessment undertaken by Senior Staff, along with the accompanying body of evidence, and that we are confident that we have taken all appropriate and reasonable steps to allow us to give assurance that the Association is materially compliant with:

- the regulatory requirements as set out in Chapter 3 of the Regulatory Framework;
- the relevant standards and outcomes in the Scottish Social Housing Charter;
- relevant legislative obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety; and
- the Standards of Governance and Financial Management for RSLs.

In reviewing the evidence, we have looked for, and identified, areas for improvement, ways in which we can increase service quality, and how we can achieve better outcomes for our customers.

We are assured that we have systems in place to collect equalities data and have plans to ensure that this is being done effectively. We are working towards using this data to inform key decision making and embed a human rights approach at both a strategic level and within our day-to-day service delivery.

During 2022, we identified some issues relating to our process for obtaining Electrical Installation Condition Reports (EICR). As a Board, we have agreed the steps that will be taken to ensure that every property which requires one, will either have a valid EICR, or a clear audit trail of attempted contacts to complete one, by 31st March 2023.

The Improvement Plan that has been created following the completion of the Regulatory Compliance Assessment, forms a full and clear audit of the steps that the Association has committed to take to continue to work towards the achievement and delivery of our vision to transform lives and revitalise neighbourhoods.

This Assurance Statement was approved by the Board at its meeting on 19th October 2022 to be signed by the Chair and submitted to the Scottish Housing Regulator.

James Strang, Chair

On behalf of the Board of Riverside Scotland